



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 6, 2024

Mr. David Mihalick
VP of Vehicle Safety
KZRV, L.P.
0985 N 900W
Shipshewana, IN 46565

NEF-107KL
24V-828

Subject: Slide-Out Door Actuator May Impact Tire

Dear Mr. Mihalick:

This letter serves to acknowledge KZRV, L.P.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KZRV/SPORTSMEN/2025

Mfr's Report Date: November 1, 2024

NHTSA Campaign Number: 24V-828

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER
SUSPENSION

Potential Number of Units Affected: 14

Problem Description:

KZRV, L.P (KZRV) is recalling certain 2025 Sportsmen 303QBSE travel trailers. The driver's side door slide-out actuator is located too close to the tires, which can cause the actuator to contact the tire.

Consequence:

An actuator that contacts a tire can cause tire failure, increasing the risk of a crash.

Remedy:

Dealers will install taller equalizer suspension components, free of charge. Owner notification letters are expected to be mailed December 30, 2024. Owners may contact KZRP customer service at 1-800-768-4016. KZRV's number for this recall is KZ-2024-001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Your company's general reimbursement plan has expired and will need to be resubmitted on the manufacturer recall portal. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

KZRV, L.P.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement