



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 12, 2024

Mr. Erik Blank
Manager, Product Safety
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
Torrance, CA 90501

NEF-107DC
24V-825

Subject: Driveshaft Bearings May Fail

Dear Mr. Blank:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/Metropolitan/2016-2025

Mfr's Report Date: November 1, 2024

NHTSA Campaign Number: 24V-825

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 23,483

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2016-2025 Metropolitan scooters. An improper seal between the transmission case and left-side crankcase may allow transmission fluid to leak.

Consequence:

A transmission fluid leak can cause the driveshaft bearings to fail, causing a sudden loss of drive power and increasing the risk of a crash.

Remedy:

Dealers will inspect and repair the transmission case as necessary, free of charge. Owner notification letters are expected to be mailed December 20, 2024. Owners may contact Honda customer service at 1-866-784-1870. Honda's number for this recall is KR0.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).



Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). Provide a detailed description of the transmission case repair.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Honda (American Honda Motor Co.)'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement