



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 29, 2024

Mr. Gerard Hones
Volvo Trucks North America
7900 National Service Road
Greensboro, NC 27409

NEF-107DC
24V-791

Subject: ABS Warning Light May Not Illuminate/FMVSS 121

Dear Mr. Hones:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/NEW VN/2025

Mfr's Report Date: October 23, 2024

NHTSA Campaign Number: 24V-791

Components:

ELECTRICAL SYSTEM:SOFTWARE
SERVICE BRAKES, HYDRAULIC:ANTILOCK/TRACTION CONTROL/ELECTRONIC LIMITED SLIP:ABS
WARNING LIGHT

Potential Number of Units Affected: 1

Problem Description:

Volvo Trucks North America (Volvo Trucks) is recalling one 2025 New VN truck. A software error in the instrument cluster may cause the anti-lock brake system (ABS) warning light not to illuminate. As such, this vehicle fails to comply with the requirements of Federal Motor Vehicle Safety Standard number 121, "Air Brake Systems."

Consequence:

An ABS warning light that fails to illuminate will not alert the driver of an ABS malfunction, which could increase the risk of a crash.

Remedy:

A dealer will reprogram the software, free of charge. Owners may contact Volvo Customer Service at 1-800-528-6586. Volvo's number for this recall is RVXX2410.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volvo Trucks North America's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement