



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 28, 2024

Mr. Charles Smart
Head of Claims Management Dept
Triumph Motorcycles America, Ltd.
100 Hartsfield Centre Parkway
Suite 200
Atlanta, GA 30354

NEF-107DM
24V-785

Subject: Alternator Wiring May Short and Overheat

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/BONNEVILLE T100/2022-2024
TRIUMPH/BONNEVILLE T120/2022-2024
TRIUMPH/BONNEVILLE T120 BLACK/2022-2024
TRIUMPH/SCRAMBLER 900/2023-2024
TRIUMPH/SPEED TWIN 900/2023-2024
TRIUMPH/STREET SCRAMBLER/2022
TRIUMPH/STREET SCRAMBLER SANDSTOR/2022
TRIUMPH/STREET TWIN/2022
TRIUMPH/STREET TWIN GOLDLINE/2022

Mfr's Report Date: October 21, 2024

NHTSA Campaign Number: 24V-785

Components:

ELECTRICAL SYSTEM:WIRING:CONNECTORS/PLUGS/RECEPTACLES

Potential Number of Units Affected: 8,801

Problem Description:

Triumph Motorcycles America, Ltd. (Triumph) is recalling certain 2022-2024 Bonneville T100, T120, T120 Black, 2022 Triumph Street Scrambler, Street Scrambler Sandstorm, Street Twin, Street Twin Goldline, 2023-2024 Scrambler 900, and Speed Twin 900 motorcycles. The wiring between the alternator and main harness connector may short circuit and overheat.

Consequence:

Overheated wiring increases the risk of a fire or crash.

Remedy:

Dealers will install a new wire alignment clip, free of charge. Owner notification letters are expected to be mailed October 28, 2024. Owners may contact Triumph customer service at 1-678-854-2010. Triumph's number for this recall is SRAN 627.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

We have received Triumph's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Triumph Motorcycles America, Ltd.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement