



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 21, 2024

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
55470 CR 1
P.O. Box 3030
Elkhart, IN 46515-3030

NEF-107KL
24V-771

Subject: Air Conditioner May Catch Fire

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DYNAMAX/ISATA/2021-2023
EAST TO WEST/ENTRADA/2024
FOREST RIVER/AHARA TRAVEL TRAILER/2024
FOREST RIVER/ENCORE/2021-2025
FOREST RIVER/FR3/2022-2025
FOREST RIVER/GEORGETOWN/2022-2025
FOREST RIVER/MIRADA/2021-2025
FOREST RIVER/PURSUIT/2021-2025
FOREST RIVER/SPORTSCOACH/2025
FOREST RIVER/SUNSEEKER/2023
FOREST RIVER/V-CRUISE/2025
FOREST RIVER/V-RV/2024-2025
FOREST RIVER/V-SPORT/2025
FOREST RIVER/V-TOUR/2025

Mfr's Report Date: October 17, 2024

NHTSA Campaign Number: 24V-771

Components:

EQUIPMENT:APPLIANCE:AIR CONDITIONER

Potential Number of Units Affected: 2,783

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2024 Ahara, Entrada, 2022-2025 FR3, Georgetown, 2021-2023 Dynamax Isata, 2021-2025 Encore, Mirada, Pursuit, 2025 Sportscoach, V-Cruise, V-Sport, V-Tour, 2023 Sunseeker, and 2024-2025 V-RV motorhomes, equipped with General Electric air conditioners with a soft start device with part number ICM870-16A-BH5400. The air conditioner soft start device may fail and overheat.

Consequence:

An air conditioner soft start device that overheats increases the risk of a fire.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed November 26, 2024. Owners may contact Encore, Mirada, Pursuit and Sportscoach customer service at 1-574-825-8212, Isata customer service at 574-262-3474, Georgetown, FR3, and Sunseeker customer service at 574-206-7600, Ahara and Entrada customer service at 574-264-6664, and V-Cruise, V-RV, V-Sport, and V-Tour customer service at 574-617-6408. Forest River's number for this recall is 51-1839.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a checkmark at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement