



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 21, 2024

Mr. Cory Hoffman
General Manager
Toyota Motor Engineering & Manufacturing
6565 Headquarters Drive
Plano, TX 75024

NEF-107DC
24V-767

Subject: Damaged Tire Sidewall

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/SEQUOIA HYBRID/2024
TOYOTA/TUNDRA/2024
TOYOTA/TUNDRA HYBRID/2024

Mfr's Report Date: October 15, 2024

NHTSA Campaign Number: 24V-767

Components:

TIRES.SIDEWALL

Potential Number of Units Affected: 11,890

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2024 Sequoia Hybrid, Tundra and Tundra Hybrid vehicles. The passenger-side front and rear tires may have inner sidewall damage, which can cause a sudden loss of tire pressure.

Consequence:

A sudden loss of tire pressure can result in a loss of vehicle control, increasing the risk of a crash.

Remedy:

Dealers will inspect and replace the tires as necessary, free of charge. Owner notification letters are expected to be mailed November 30, 2024. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is 24TA12.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement