



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 15, 2024

Mr. Troy Niswonger
Compliance Manager
Jayco, Inc.
903 South Main Street
PO Box 460
Middlebury, IN 46540

NEF-107KL
24V-751

Subject: Incorrect GAWR on Certification Label/Part 567

Dear Mr. Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/JAY FEATHER AIR/2025

Mfr's Report Date: October 9, 2024

NHTSA Campaign Number: 24V-751

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 49

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2025 Jay Feather Air travel trailers. The Gross Axle Weight Rating (GAWR) listed on the vehicle certification label is incorrect, which can allow the vehicle to be overloaded. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

Consequence:

An overloaded vehicle can increase the risk of a crash.

Remedy:

Dealers will install new labels, free of charge. Owner notification letters are expected to be mailed October 25, 2024. Owners may contact Jayco Customer Service at 1-800-283-8267. Jayco's number for this recall is 9901613.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement