



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 10, 2024

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P. O. BOX 685001
Franklin, TN 37068-5009

NEF-107DC
24V-747

Subject: Rearview Camera Image May Not Display/FMVSS 111

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/QX80/2025

Mfr's Report Date: October 3, 2024

NHTSA Campaign Number: 24V-747

Components:

BACK OVER PREVENTION:SOFTWARE

Potential Number of Units Affected: 3,230

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2025 INFINITI QX80 vehicles equipped with an Around View Monitor (AVM). A software error may cause the rearview camera to freeze and display a blank screen when the vehicle is in reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

The loss of the rearview camera image while in reverse can reduce the driver's rear visibility, increasing the risk of a crash.

Remedy:

Dealers will reprogram the AVM software, free of charge. Owner notification letters are expected to be mailed November 21, 2024. Owners may contact INFINITI's customer service at 1-800-662-6200. Nissan's number for this recall is R24B5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nissan North America, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement