



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2024

Mr. Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107DG
24V-731

Subject: High-Voltage Batteries May Short Circuit

Dear Mr. Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/TAYCAN/2020-2023

Mfr's Report Date: October 1, 2024

NHTSA Campaign Number: 24V-731

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY
ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 193

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2020-2023 Taycan vehicles. The high-voltage battery may experience a short circuit within the battery module.

Consequence:

A short circuit in a high-voltage battery increases the risk of a fire.

Remedy:

Owners are advised to only charge their vehicles to a maximum of 80% battery capacity until the repair has been completed. Dealers will replace the affected modules in the high-voltage battery, free of charge. Owner notification letters are expected to be mailed November 29, 2024. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is ARB5. This recall expands previous recall numbers 23V-840, 24V-215, and 24V-217. Vehicles previously repaired under the prior recalls will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement