



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2024

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
24V-726

Subject: High-Voltage Batteries May Short Circuit

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/E-TRON GT/2022-2024
AUDI/RS E-TRON GT/2022-2024

Mfr's Report Date: September 30, 2024

NHTSA Campaign Number: 24V-726

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY
ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 6,499

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2022-2024 E-TRON GT, and RS E-TRON GT vehicles. The high-voltage battery may experience a short circuit within the battery module.

Consequence:

A short circuit in a high-voltage battery module increases the risk of a fire.

Remedy:

Dealers will install advanced diagnostic software as the final remedy free of charge, anticipated to be available in the first quarter of 2025.

For vehicles where on-line data is available (Audi recall number 931A), as an interim measure, the vehicles will be monitored through online data evaluation at no cost to owners. Where the online data shows a potentially critical battery module, the owner will be contacted and advised to only charge the vehicle up to 80% charging capacity until the affected module can be replaced at an authorized Audi dealer, free of charge.

For vehicles where online-data is not available (Audi recall number 931B), as an interim measure, dealers will perform diagnostic procedures and, if necessary, replace battery module assemblies, free of charge. Owners of these vehicles will also be advised to only charge their vehicle up to 80% charging capacity, and the inspection may have to be repeated before the software becomes available.

Owner notification letters are expected to be mailed November 29, 2024. Owners may contact Audi customer service at 1-800-253-2834. Audi's numbers for this recall are 931A and 931B. This recall expands and replaces previous recall numbers 24V-229, and 24V-228. Vehicles previously repaired under the prior recalls will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

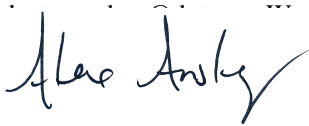
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dgardner@volkswagen.com. We look forward to working with you.



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement