



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 3, 2024

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
55470 CR 1
P.O. Box 3030
Elkhart, IN 46515-3030

NEF-107KL
24V-721

Subject: Improperly Tightened Roof Rack

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CLIPPER TRAVEL TRAILERS/CLIPPER/2024-2025
VIKING TRAVEL TRAILERS/VIKING/2024-2025

Mfr's Report Date: September 27, 2024

NHTSA Campaign Number: 24V-721

Components:

EQUIPMENT:MECHANICAL:CARRIER/RACK

Potential Number of Units Affected: 331

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2024-2025 Viking and Clipper travel trailers. The roof rack hardware may not have been properly tightened, allowing the rack to detach from the roof.

Consequence:

A detached roof rack can become a road hazard, increasing the risk of a crash.

Remedy:

Dealers will inspect and tighten roof rack hardware, free of charge. Owner notification letters are expected to be mailed November 6, 2024. Owners may call Forest River Customer Service at 269-467-6604. Forest River's number for this recall is 121-1844.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement