



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 2, 2024

Mr. Michael Nixdorf
Director, Product Integrity
Harley-Davidson Motor Company
3700 W. Juneau Avenue
Milwaukee, WI 53201-0653

NEF-107DM
24V-719

Subject: Incorrect Tire Pressure on Label/FMVSS 120

Dear Mr. Nixdorf:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HARLEY-DAVIDSON/FXBB/2018-2019
HARLEY-DAVIDSON/FXLR/2018-2019

Mfr's Report Date: September 26, 2024

NHTSA Campaign Number: 24V-719

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 12,929

Problem Description:

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain 2018-2019 Softail FXBB Street Bob and 2018-2019 Softail FXLR Low Rider motorcycles. The front tire inflation pressure on the VIN label may be less than the stated front gross axle weight rating (GAWRs). As such, these motorcycles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 120, "Wheels and Rims - Other than Passenger Cars."

Consequence:

Incorrect tire pressure information may result in overloading the front tire, increasing the risk of a crash.

Remedy:

Harley-Davidson will mail labels with installation instructions and owner's manual inserts to owners, free of charge. Owner notification letters are expected to be mailed mid-November 2024. Owners may contact Harley-Davidson customer service at 414-343-4056. Harley-Davidson's number for this recall is 0628.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Harley-Davidson Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement