



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 19, 2024

Rohit Patel
Maserati North America, Inc.
One Chrysler Drive
Auburn Hills, MI 48326

NEF-107DM
24V-679

Subject: Inaccurate Fuel Level May Cause Engine Stall

Dear Rohit Patel:

This letter serves to acknowledge Maserati North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MASERATI/GRANTURISMO/2024
MASERATI/NUOVA GRANCABRIO/2024

Mfr's Report Date: September 12, 2024

NHTSA Campaign Number: 24V-679

Components:

ELECTRICAL SYSTEM:BODY CONTROL MODULE:SOFTWARE
ELECTRICAL SYSTEM:INSTRUMENT PANEL:FUEL GAUGE

Potential Number of Units Affected: 524

Problem Description:

Maserati North America, Inc. (Maserati) is recalling certain 2024 GranTurismo and GranCabrio vehicles. The body control module (BCM) software may display an incorrect fuel level, which can result in an unexpected engine stall while driving.

Consequence:

An unexpected engine stall while driving increases the risk of a crash.

Remedy:

Dealers will update the BCM software, free of charge. Owner notification letters are expected to be mailed October 28, 2024. Owners may contact Maserati customer service at 1-877-696-2737. Maserati's number for this recall is 749.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Maserati North America, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement