



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 5, 2024

Mr. Pierre-Luc Ouimet
Director, Product Safety and Certification
Nova Bus (US) Inc.
1000 Industriel Blvd
J7R 5A5
St-Eustache 00000

NEF-107HG
24V-647

Subject: Seat Belt Not Retracting Properly/FMVSS 209

Dear Mr. Ouimet:

This letter serves to acknowledge Nova Bus (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NOVA BUS/LFS/2012-2024
NOVA BUS/LFS ARTIC/2010-2020

Mfr's Report Date: September 3, 2024

NHTSA Campaign Number: 24V-647

Components:

SEAT BELTS:FRONT

Potential Number of Units Affected: 1,575

Problem Description:

Nova Bus (US) Inc. (Nova) is recalling certain 2010-2020 LFS Artic and 2012-2024 LFS vehicles. The driver's seat belt may not retract properly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 209, "Seat Belt Assemblies."

Consequence:

A seat belt that does not retract properly may result in a loose seat belt, which can increase the risk of injury in a crash.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed November 02, 2024. Owners may contact Nova customer service at 1-800-350-6682. Nova's number for this recall is CR5635. This recall expands and replaces previous recall number 23V-350. Vehicles that were previously recalled under 23V-350 will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nova Bus (US) Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement