

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 28, 2024

Mr. Tom Single Assistant Director Ford Motor Company 330 Town Center Drive Suite 500 Dearborn, MI 48126

Subject: Fuel Injectors May Leak

Dear Mr. Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/ESCAPE/2023-2024 FORD/EXPLORER/2025 FORD/MUSTANG/2024 LINCOLN/CORSAIR/2023

Mfr's Report Date: August 23, 2024

NHTSA Campaign Number: 24V-634

Components:

FUEL SYSTEM, GASOLINE: FUEL INJECTION SYSTEM: INJECTORS

Potential Number of Units Affected: 24

Problem Description:

Ford Motor Company (Ford) is recalling certain 2023 Lincoln Corsair, 2023-2024 Escape, 2024 Mustang, and 2025 Explorer vehicles. The fuel injectors may have been assembled without O-ring support discs, which can result in a fuel leak.

Consequence:

A fuel leak in the presence of an ignition source increases the risk of a fire.

Remedy:

Dealers will install new fuel injector O-rings and O-ring support discs, free of charge. Owner notification letters are expected to be mailed September 30, 2024. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 24S54.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DG

24V-634

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

