



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 27, 2024

Mr. Tony Sappington
Manager- Product Safety
McNeilus Truck & Manufacturing, Inc.
524 East Highway St
Dodge Center, MN 55927

NEF-107HG
24V-632

Subject: Side Loader Arm May Move While Driving

Dear Mr. Sappington:

This letter serves to acknowledge McNeilus Truck & Manufacturing, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCNEILUS/ZERO RADIUS/2015-2024

Mfr's Report Date: August 22, 2024

NHTSA Campaign Number: 24V-632

Components:

EQUIPMENT:MECHANICAL

Potential Number of Units Affected: 4,262

Problem Description:

McNeilus Truck & Manufacturing, Inc. (McNeilus) is recalling certain 2015-2024 Zero Radius refuse trucks. The side loader arm may not be properly secured, resulting in unexpected movement while driving.

Consequence:

A side loader arm that unexpectedly extends out from the vehicle body while driving increases the risk of a crash.

Remedy:

McNeilus will provide new latch assemblies, free of charge. In addition, a McNeilus technician will update the vehicle software, free of charge. Owner notification letters are expected to be mailed October 18, 2024. Owners may contact McNeilus' customer service at 1-888-686-7278.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



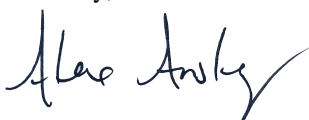
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

McNeilus Truck & Manufacturing, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement