



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 29, 2024

Mr. Kevin Hernandez
Executive Vice President - Commercial Operations
Endera Motors
804 N. Pratt St
Ottawa, OH 45875

NEF-107HG
24V-631

Subject: Emergency Exit Label Print Too Small/FMVSS 217

Dear Mr. Hernandez:

This letter serves to acknowledge Endera Motors's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENDERA/TITAN BUS/2022-2023

Mfr's Report Date: August 22, 2024

NHTSA Campaign Number: 24V-631

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 158

Problem Description:

Endera Motors (Endera) is recalling certain 2022-2023 Titan school buses. The emergency exit label operating instructions lettering is too small and may be difficult to read. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

Emergency exit labels that are difficult to read can prevent or delay the use of the emergency exit, increasing the risk of injury.

Remedy:

Endera will replace the emergency exit label, free of charge. Owner notification letters are expected to be mailed August 30, 2024. Owners may contact Endera customer service at 419-523-3593.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Identification of the products recalled including valid dates of production (49 CFR 573.6 (c)(2)). Please specify in the vehicle information section of the report if the 2020 and/or 2021 model years are included in this recall and amend the model year information in the defect description and chronology, if necessary.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Endera Motors's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement