



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 30, 2024

Shaun Austin
Director Vehicle Safety Investigations
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

NEF-107ES
24V-561

Subject: Unintentional Air Bag Deactivation or Deployment

Dear Shaun Austin:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SANTA FE/2024
HYUNDAI/SANTA FE HYBRID/2024

Mfr's Report Date: July 26, 2024

NHTSA Campaign Number: 24V-561

Components:

AIR BAGS
ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 49,719

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2024 Santa Fe and Santa Fe HEV vehicles. The main floor wiring harness may chafe against the passenger-side second-row bench seat assembly and become damaged, which can cause the air bags to deploy unintentionally or prevent the air bags from deploying in a crash.

Consequence:

An air bag that deploys unintentionally can increase the risk of an injury. An air bag that does not deploy as intended can increase the risk of injury in a crash.

Remedy:

Dealers will inspect and repair, or replace the wiring harness as necessary, free of charge. Owner notification letters are expected to be mailed September 23, 2024. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 265.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Motor America's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement