



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 25, 2024

Mr. Eric Lilly  
Indian Motorcycle Company  
2100 Hwy 55  
Medina, MN 55340

NEF-107DM  
24V-550

**Subject:** Rear Suspension Pushrod May Buckle and Fail

Dear Mr. Lilly:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INDIAN/CHALLENGER/2024  
INDIAN/CHALLENGER DARK HORSE/2024  
INDIAN/CHALLENGER LIMITED/2024  
INDIAN/CHIEFTAIN/2024  
INDIAN/CHIEFTAIN DARK HORSE/2024  
INDIAN/CHIEFTAIN LIMITED/2024  
INDIAN/PURSUIT DARK HORSE/2024  
INDIAN/PURSUIT LIMITED/2024  
INDIAN/ROADMASTER/2024  
INDIAN/ROADMASTER DARK HORSE/2024  
INDIAN/ROADMASTER ELITE/2024  
INDIAN/ROADMASTER LIMITED/2024  
INDIAN/SPRINGFIELD/2024  
INDIAN/SPRINGFIELD DARK HORSE/2024

**Mfr's Report Date:** July 23, 2024

**NHTSA Campaign Number:** 24V-550

**Components:**

SUSPENSION:REAR

**Potential Number of Units Affected:** 1,773

**Problem Description:**

Indian Motorcycle Company (Indian) is recalling certain 2024 Chieftain, Challenger, Pursuit, Roadmaster, and Springfield motorcycles. Please refer to the recall report for a complete list of model names. The rear suspension pushrod may buckle under load.

**Consequence:**

A rear suspension pushrod that buckles may pinch the main chassis harness, damage the coolant reservoir, damage the rear tire, or cause the motorcycle to bottom out under load. Any of these scenarios can increase the risk of a crash or injury.

**Remedy:**

Dealers will replace the rear suspension pushrod, free of charge. Owner notification letters are expected to be mailed August 14, 2024. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is I-24-07.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Indian Motorcycle Company's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement