



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 23, 2024

Mr. Robert Alsip  
Suzuki Motor USA, LLC  
3251 E. Imperial Highway  
Brea, CA 92821

NEF-107DM  
24V-535

**Subject:** Rear Tire Tread Separation May Cause Crash

Dear Mr. Alsip:

This letter serves to acknowledge Suzuki Motor USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUZUKI/DL800/2023-2024

**Mfr's Report Date:** July 17, 2024

**NHTSA Campaign Number:** 24V-535

**Components:**

TIRES

**Potential Number of Units Affected:** 1,688

**Problem Description:**

Suzuki Motor USA, LLC (Suzuki) is recalling certain 2023-2024 DL800DE motorcycles. The rear tire may crack or deform, resulting in tire tread separation.

**Consequence:**

Tread separation may cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Owners are advised not to ride their motorcycles until the remedy has been completed. The remedy is currently under development. Owner notification letters are expected to be mailed July 26, 2024. Owners may contact Suzuki customer service at 1-714-996-7040. Suzuki's number for this recall is 3A03.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

**AMENDED 573 REQUIRED.**



We have received Suzuki's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Suzuki Motor USA, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement