

U.S. Department of Transportation

# National Highway Traffic Safety Administration

July 5, 2024

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

Subject: Windshield Air Bubbles Can Obscure VIN/FMVSS 205

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DC

24V-498

### Makes/Models/Model Years:

NISSAN/SENTRA/2024

Mfr's Report Date: July 1, 2024

NHTSA Campaign Number: 24V-498

**Components:** 

VISIBILITY:WINDSHIELD

**Potential Number of Units Affected:** 1,608

### **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2024 Nissan Sentra vehicles. The windshield may have air bubbles on the front lower driver's side, which can obscure the Vehicle Identification Number (VIN). As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 205, "Glazing Materials."

# **Consequence:**

An owner who cannot see their VIN clearly may not recognize their vehicle is involved in a safety recall, and may not have the recall remedy performed, which could increase the risk of injury, fire, or a crash.

## Remedy:

Dealers will inspect and replace the windshield as necessary, free of charge. Owner notification letters are expected to be mailed August 29, 2024. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall is PMA38.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



## Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nissan North America, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

