



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 2, 2024

Ms. Marie Claude Gagnon  
Prod. Cert.& Spec. Specialist  
Corp. Micro Bird, Inc.  
3000 Girardin  
Drummondville 001

NEF-107HG  
24V-484

**Subject:** Rear Emergency Door Exterior Handle May Break

Dear Ms. Gagnon:

This letter serves to acknowledge Corp. Micro Bird, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MICRO BIRD/G5/2008-2025  
MICRO BIRD/MB II/2008-2024  
MICRO BIRD/T-SERIES/2015-2024

**Mfr's Report Date:** June 27, 2024

**NHTSA Campaign Number:** 24V-484

**Components:**

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT

**Potential Number of Units Affected:** 22,582

**Problem Description:**

Corp. Micro Bird, Inc. (Micro Bird) is recalling certain 2008-2025 G5, 2008-2024 MBII, and 2015-2024 T-Series school buses. The rear emergency door exterior handle may unexpectedly break under applied force.

**Consequence:**

In the event of an emergency, a broken door handle can prevent or delay emergency responders from entering the bus, increasing the risk of injury.

**Remedy:**

Dealers will replace the rear emergency door exterior handle, free of charge. Owner notification letters are expected to be mailed August 12, 2024. Owners may contact Micro Bird customer service at 1-819-477-2012. Micro Bird's number for this recall is 24-109-EUS.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



**Please ensure the following requirements are met:**

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

**AMENDED 573 REQUIRED.**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the door handle involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

We have received Micro Bird's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Corp. Micro Bird, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement