

U.S. Department of Transportation

# National Highway Traffic Safety Administration

June 28, 2024

Mr. Will Swindell Senior Engineer Nissan North America, Inc. P.O. Box 685001 Franklin, TN 37068

Subject: Ball Joint May Separate from Lower Link

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

NISSAN/FRONTIER/2024

Mfr's Report Date: June 26, 2024

NHTSA Campaign Number: 24V-479

**Components:** 

STEERING:LINKAGES

SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

**Potential Number of Units Affected:** 5,929

### **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2024 Frontier vehicles. The front right-side lower link may have been manufactured with an oversized ball joint, which can result in corrosion and ball joint separation from the front right-side lower link.

## **Consequence:**

Ball joint separation can cause a loss of steering control, increasing the risk of a crash.

## Remedy:

Dealers will replace the front right-side lower link, free of charge. Owner notification letters are expected to be mailed August 15, 2024. Owners may contact Nissan's customer service at 1-800-867-7669. Nissan's number for this recall is PD109.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DC

24V-479

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nissan North America, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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Enforcement

