



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 2, 2024

Tiffani Torgeson
Manager, Compliance and Regulatory Affairs
Daimler Trucks North America, LLC
4747 N Channel Ave.
Portland , OR 97217

NEF-107ES
24V-478

Subject: No Alarm When Emergency Exit is Opened/FMVSS 217

Dear Tiffani Torgeson:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT BUSES/SAF-T-LINER C2/2023-2025
THOMAS BUILT BUSES/SAF-T-LINER C2 JOULEY/2024-2025

Mfr's Report Date: June 26, 2024

NHTSA Campaign Number: 24V-478

Components:

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT

Potential Number of Units Affected: 162

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2023-2025 Thomas Built Buses Saf-T-Liner C2 and 2024-2025 Thomas Built Buses Saf-T-Liner C2 Jouley school buses. The audible emergency warning alarm sounds may not activate when the emergency hatch or window is open. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

An inaudible alarm that fails to warn the driver of an open emergency exit can increase the risk of injury in a crash.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed August 25, 2024. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is F1004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Daimler Trucks North America, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement