



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 26, 2024

Mr. Will Swindell  
Senior Engineer  
Nissan North America, Inc.  
P.O. Box 685001  
Franklin, TN 37068

NEF-107DC  
24V-470

**Subject:** Driveshaft Can Break

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INFINITI/M35 HYBRID/2012-2013  
INFINITI/M56/2011-2013  
INFINITI/Q50/2014-2018  
INFINITI/Q70/2014-2019  
INFINITI/Q70 HYBRID/2014-2018  
INFINITI/Q70L/2015-2019

**Mfr's Report Date:** June 21, 2024

**NHTSA Campaign Number:** 24V-470

**Components:**

POWER TRAIN:DRIVELINE:DRIVESHAFT

**Potential Number of Units Affected:** 7,222

**Problem Description:**

Nissan North America, Inc. (INFINITI) is recalling certain 2011-2013 M56, 2012-2013 M35 Hybrid, 2014-2018 Q50, Q70 Hybrid, 2014-2019 Q70, and 2015-2019 Q70L two-wheel drive vehicles. The driveshaft can fatigue and break.

**Consequence:**

A broken driveshaft can result in a loss of drive power, or a vehicle roll away when the vehicle is in park without the parking brake applied. Both scenarios can increase the risk of a crash.

**Remedy:**

Dealers will replace the driveshaft, free of charge. Owner notification letters are expected to be mailed August 12, 2024. Owners may contact INFINITI's customer service at 1-800-662-6200. INFINITI's numbers for this recall are R24A5 and R24A7.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nissan North America, Inc.'s contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement