



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 28, 2024

Mr. Jeffery Marsee  
Chief Representative, Emission and Safety  
Isuzu Motors Limited  
46401 Commerce Center Drive  
Plymouth, MI 48170-2473

NEF-107HG  
24V-467

**Subject:** Loss of Steering Control from Tie Rod Failure

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Motors Limited's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ISUZU/FTR/2025

**Mfr's Report Date:** June 21, 2024

**NHTSA Campaign Number:** 24V-467

**Components:**

STEERING:LINKAGES:TIE ROD ASSEMBLY

**Potential Number of Units Affected:** 38

**Problem Description:**

Isuzu Motors Limited (Isuzu) is recalling certain 2025 FTR vehicles. The tie rod assemblies may contain ball studs that have been incorrectly heat-treated, which can cause them to break, and possibly result in tie rod failure.

**Consequence:**

Tie rod failure can cause a loss of vehicle steering control and increase the risk of a crash.

**Remedy:**

Dealers will inspect and replace the tie rod and center link assembly, as necessary, free of charge. All affected vehicles are still within dealer inventory and therefore no owner notification letters will be mailed. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2402.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Isuzu Motors Limited's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement