



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 25, 2024

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
24V-464

Subject: Front Passenger Air Bag May Not Deploy

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021-2024
VOLKSWAGEN/ATLAS CROSS SPORT/2020-2024

Mfr's Report Date: June 20, 2024

NHTSA Campaign Number: 24V-464

Components:

AIR BAGS:SENSOR:OCCUPANT CLASSIFICATION:FRONT PASSENGER

Potential Number of Units Affected: 271,330

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021-2024 Atlas and 2020-2024 Atlas Cross Sport vehicles. The passenger occupant detection system (PODS) may experience a fault in the wiring and deactivate the front passenger air bag when the seat is occupied.

Consequence:

A deactivated passenger air bag increases the risk of injury during a crash.

Remedy:

Dealers will replace the PODS sensor mat and wiring harness, free of charge. Owner notification letters are expected to be mailed August 16, 2024. Owners may contact Volkswagen's customer service at 1-800-893-5298. Volkswagen's number for this recall is 69PZ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



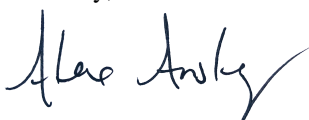
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of 8 consecutive quarterly reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement