

U.S. Department of Transportation

National Highway Traffic Safety Administration

Subject: Missing Fuse May Allow Supply Wires to Overheat

June 17, 2024

Mr. Steve Thorne National Warranty Manager Airstream, Inc. 419 W Pike St. Jackson Center, OH 45365

1200 New Jersey Avenue SE Washington, DC 20590

24V-432

NEF-107KL

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AIRSTREAM/INTERSTATE/2024

Mfr's Report Date: June 13, 2024

NHTSA Campaign Number: 24V-432

Components:

ELECTRICAL SYSTEM: WIRING: FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 2

Problem Description:

Airstream, Inc. (Airstream) is recalling certain 2024 Interstate motorhomes. The 12-volt in-line fuse that provides back-up power to the water heater/furnace system was not installed.

Consequence:

A missing fuse cannot prevent the supply wire from overheating during a short circuit, increasing the risk of fire.

Remedy

Dealers will install a 12-volt fuse, free of charge. Owner notification letters are expected to begin August 8, 2024. Owners may contact Airstream customer service at support@airstream.com, 1-877-596-6505 or 1-937-596-611 ext. 7401.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Airstream, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

