

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 12, 2024

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DG 24V-428

Subject: Over-Tightened Brake Line May Fail

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q8 E-TRON/2024 AUDI/Q8 SPORTBACK E-TRON/2024

Mfr's Report Date: June 10, 2024

NHTSA Campaign Number: 24V-428

Components:

SERVICE BRAKES, AIR:SUPPLY:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 65

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2024 Audi Q8 Sportback E-Tron Quattro and Q8 E-Tron Quattro vehicles. The brake line connection may have been over-tightened and fail, resulting in a brake fluid leak and reduced braking ability.

Consequence:

Reduced braking ability can cause longer brake pedal travel or extend the distance required to stop the vehicle, increasing the risk of a crash.

Remedy:

Dealers will inspect and replace the brake pressure line as necessary, free of charge. Owner notification letters are expected to be mailed on August 9, 2024. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 47DE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

