

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 13, 2024

David Bell Thor Motor Coach 606 Nelsons Parkway Wakarusa, IN 46573 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL 24V-426

Subject: Heat Shield May Not Protect Propane Tank

Dear David Bell:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR MOTOR COACH/INDIGO/2024-2025 THOR MOTOR COACH/LUMINATE/2024-2025

Mfr's Report Date: June 11, 2024

NHTSA Campaign Number: 24V-426

Components:

EQUIPMENT: RECREATIONAL VEHICLE/TRAILER: LPG SYSTEMS

Potential Number of Units Affected: 12

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2024-2025 Indigo and Luminate motorhomes. The heat shield that protects the propane tank from engine exhaust may be too short, which can cause the propane tank to become overheated.

Consequence:

A propane tank that becomes overheated increases the risk of a fire.

Remedy:

Dealers will install an overlapping heat shield, free of charge. Owner notification letters are expected to be mailed August 6, 2024. Owners may contact TMC customer service at 1-877-500-1020. TMC's number for this recall is RC000306.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

