



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 12, 2024

Mr. James Triana
Warranty Director
Foretravel, Inc.
1221 N.W. Stallings Drive
Nacogdoches, TX 75964

NEF-107HG
24V-417

Subject: Electronic Control Center Circuit Board May Short

Dear Mr. Triana:

This letter serves to acknowledge Foretravel, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORETRAVEL/IC-37/2020

Mfr's Report Date: June 6, 2024

NHTSA Campaign Number: 24V-417

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER

Potential Number of Units Affected: 13

Problem Description:

Foretravel, Inc. (Foretravel) is recalling certain 2020 IC-37 vehicles equipped with a Multiplex G9 circuit unit used for controlling equipment and accessories in the motorhome. Excessive voltage may cause the components on the circuit board to become damaged.

Consequence:

A damaged circuit board may overheat, and increase the risk of a fire.

Remedy:

Dealers will add a circuit protection module to the existing component board, free of charge. Owner notification letters are expected to be mailed July 15, 2024. Owners may contact Foretravel customer service at 1-800-955-6226.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Foretravel's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Foretravel, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement