



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 10, 2024

Ms. Karen Blaesser
Sr. Manager - Campaign Administration & Execution
Chrysler (FCA US, LLC)
800 Chrysler Drive
Auburn Hills, MI 48326

NEF-107ES
24V-416

Subject: Missing Door Beam & Incorrect Label/FMVSS 214 &110

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/PROMASTER/2021-2024

Mfr's Report Date: June 6, 2024

NHTSA Campaign Number: 24V-416

Components:

EQUIPMENT:OTHER:LABELS
SEATS:MID/REAR ASSEMBLY
STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 266

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2021-2024 Ram Promaster vehicles. The vehicles are missing a side door beam, and the tire placard contains incorrect seating capacity information. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 214, "Side Impact Protection" and 110, "Tire Selection and Rims."

Consequence:

A missing side door beam may not provide adequate occupant protection in a crash, increasing the risk of injury. Incorrect seating capacity information can result in an improperly loaded vehicle, increasing the risk of injury in a crash.

Remedy:

Dealers will install a door beam and apply an overlay label, free of charge. Owner notification letters are expecting to be mailed July 26, 2024. Owners may contact FCA US, LLC customer service at 1-800-853-1403. FCA US, LLC's number for this recall is 53B.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement