

U.S. Department of Transportation

# National Highway Traffic Safety Administration

June 7, 2024

Ms. Karen Blaesser Sr. Manager - Campaign Administration & Execution Chrysler (FCA US, LLC) 800 Chrysler Drive Auburn Hills, MI 48326

Subject: Disabled Electronic Stability Control/FMVSS 126

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

DODGE/DURANGO/2022 RAM/2500/2022 RAM/3500/2022

**Mfr's Report Date:** June 6, 2024

NHTSA Campaign Number: 24V-415

## **Components:**

ELECTRONIC STABILITY CONTROL (ESC):CONTROL MODULE SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE

Potential Number of Units Affected: 211.581

## **Problem Description:**

Chrysler (FCA US, LLC) is recalling certain 2022 Dodge Durango and Ram 2500 and 3500 vehicles. Due to a software malfunction, the ABS control module may disable the electronic stability control system. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems."

#### **Consequence:**

Driving with a disabled electronic stability control system can increase the risk of a crash.

#### Remedy:

Dealers will update the ABS control module software, free of charge. Owner notification letters are expecting to be mailed July 26, 2024. Owners may contact FCA US, LLC customer service at 1-800-853-1403. FCA US, LLC's number for this recall is 55B.

## **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES

24V-415

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

