



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 4, 2024

Tiffani Torgeson
Manager, Compliance and Regulatory Affairs
Daimler Trucks North America, LLC
4747 N Channel Ave.
Portland , OR 97217

NEF-107ES
24V-393

Subject: Wheel Detachment from Loose Wheel Hub Fasteners

Dear Tiffani Torgeson:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FCCC/MC/2025
FCCC/MT45/2025
FCCC/MT45G/2025
FCCC/MT55/2025
FCCC/MT55G/2025
FCCC/S2C/2025
FCCC/S2RV/2025
FCCC/XBS/2025
FCCC/XCM/2025
FCCC/XCP/2025
FCCC/XCR/2025
FCCC/XCS/2025
FREIGHTLINER/108SD/2025
FREIGHTLINER/114SD/2025
FREIGHTLINER/BUSINESS CLASS M2/2025
THOMAS BUILT BUSES/SAF-T-LINER C2/2025
WESTERN STAR/47X/2025
WESTERN STAR/49X/2025
WESTERN STAR/57X/2025

Mfr's Report Date: May 31, 2024

NHTSA Campaign Number: 24V-393

Components:
WHEELS:HUB

Potential Number of Units Affected: 285

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2025 Freightliner Custom Chassis MC, MT45, MT45G, MT55, S2C 106, S2RV 106, XBS, XCM, XCP, XCR, XCS, Freightliner 108SD, 114SD, Business Class M2, Western Star 47X, 49X, 57X, and Thomas Built Buses Saf-T-Liner C2 transit buses, cabs, and chassis. The wheel hub fasteners may loosen and cause the wheel to detach, which can result in a loss of vehicle control.

Consequence:

A loss of vehicle control increases the risk of a crash.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed July 30, 2024. Owners may contact DTNA customer service at 800-745-8000. DTNA's number for this recall is F1002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Daimler Trucks North America, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a checkmark at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement