



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 30, 2024

Pan Zhang  
BYD Coach & Bus  
1800 Figueroa St.  
Los Angeles, CA 90015

NEF-107HG  
24V-374

**Subject:** Incorrect Fuse May Overheat and Cause Fire

Dear Pan Zhang:

This letter serves to acknowledge BYD Coach & Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BYD/C10M/2019-2023  
BYD/K11M/2019-2023  
BYD/K7M/2019-2023  
BYD/K8M/2019-2023  
BYD/K9M/2019-2023  
BYD/K9MD/2019-2023  
BYD/K9S/2019-2023

**Mfr's Report Date:** May 28, 2024

**NHTSA Campaign Number:** 24V-374

**Components:**

ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS  
VISIBILITY:REARVIEW MIRRORS/DEVICES

**Potential Number of Units Affected:** 227

**Problem Description:**

BYD Coach & Bus (BYD) is recalling certain 2019-2023 BYD RIDE C10M, K7M, K8M, K9M, K9S, K9MD, and K11M transit buses. The rearview mirror control switch module may have been manufactured with an incorrect fuse.

**Consequence:**

An incorrect fuse may overheat and increase the risk of a fire.

**Remedy:**

BYD will replace the fuse in the mirror control switch module with a 1-AMP fuse, free of charge. Owner notification letters are expected to be mailed June 10, 2024. Owners may contact BYD customer service at 1-661-940-3250.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of

all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

BYD Coach & Bus's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a checkmark at the end.

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement