



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 31, 2024

Mr. Keith Fisher
Compliance Engineer
Forest River Bus, LLC
2367 Century Drive
Goshen, IN 46528

NEF-107KL
24V-370

Subject: Inadequate Roof Panel Joint Strength/FMVSS 221

Dear Mr. Fisher:

This letter serves to acknowledge Forest River Bus, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARCRAFT/RONDAK/2013
STARCRAFT BUS/PRODIGY/2010-2020
STARCRAFT BUS/QUEST/2010-2020

Mfr's Report Date: May 28, 2024

NHTSA Campaign Number: 24V-370

Components:

STRUCTURE:BODY:ROOF AND PILLARS

Potential Number of Units Affected: 854

Problem Description:

Forest River Bus, LLC (Forest River) is recalling certain 2010-2020 Starcraft Prodigy, Quest, and 2013 Rondak school buses. The exterior front roof panel was manufactured with inadequate joint strength. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 221, "School Bus Body Joint Strength."

Consequence:

A school bus roof panel with inadequate joint strength may separate during a crash, increasing the risk of injury.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed July 3, 2024. Owners may contact Forest River customer service at 1-800-348-7440. Forest River's number for this recall is 05-1782.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River Bus, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement