



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 16, 2024

Mr. Jonathan Gannon
BMW of North America, LLC
150 Chestnut Ridge Road
Woodcliff Lake, NJ 07677

NEF-107DM
24V-340

Subject: Armrest May Detach When Air Bag Deploys

Dear Mr. Gannon:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MINI/COUNTRYMAN/2025

Mfr's Report Date: May 15, 2024

NHTSA Campaign Number: 24V-340

Components:

AIR BAGS:SIDE/WINDOW:THORAX
STRUCTURE:INTERIOR PANELS:DOOR

Potential Number of Units Affected: 9

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2025 MINI Countryman S ALL4 and JCW Countryman ALL4 vehicles. The armrest support bracket on the rear side door panel may be improperly secured, allowing the armrest to detach during an air bag deployment.

Consequence:

A detached armrest can strike a rear seat occupant or prevent the thorax air bag from deploying properly, increasing the risk of injury.

Remedy:

Dealers will replace the left and right rear side door panels, free of charge. The vehicles have not been sold from dealer inventory and therefore no owner letters will be mailed. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

BMW of North America, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement