



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2024

Dany Landry
ABC BUS Inc
17469 West Colonial Dr
Winter Garden, FL 34787

NEF-107HG
24V-332

Subject: Excessive Exhaust Gas May Cause Fire

Dear Dany Landry:

This letter serves to acknowledge ABC BUS Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/CX35/2023-2024
VAN HOOL/CX45/2023-2024

Mfr's Report Date: May 13, 2024

NHTSA Campaign Number: 24V-332

Components:
EQUIPMENT

Potential Number of Units Affected: 230

Problem Description:

ABC BUS Inc. is recalling certain 2023-2024 Van Hool CX35 and CX45 vehicles equipped with Hydronic L-II heaters. The burner units may release excessive exhaust gas.

Consequence:

Excessive exhaust gas can result in smoke poisoning or cause a vehicle fire, increasing the risk of injury.

Remedy:

Owners are advised not to use the heaters until they have been repaired. Dealers will inspect, rework, and calibrate the heaters to avoid excessive exhaust gas values, free of charge. Owner notification letters are expected to be mailed May 27, 2024. Owners may contact ABC Bus customer service at 1-407-287-3184. ABC Bus number for this recall is 24E030.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

We have received ABC BUS Inc.'s proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

ABC BUS Inc's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement