



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 10, 2024

George D'Amato
Quality Manager
Coach and Equipment Mfg. Corp.
130 Horizon Park drive
PennYan, NY 14527

NEF-107KL
24V-317

Subject: Seat Back Malfunction

Dear George D'Amato:

This letter serves to acknowledge Coach and Equipment Mfg. Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACH AND EQUIPMENT/PHOENIX/2024

Mfr's Report Date: May 6, 2024

NHTSA Campaign Number: 24V-317

Components:

SEATS

Potential Number of Units Affected: 12

Problem Description:

Coach and Equipment Mfg. Corp. (Coach and Equipment) is recalling certain 2024 Phoenix shuttle buses, equipped with certain GO-ES Space Saver Foldaway Seats. The recliner mechanism may not engage when the seat back is fully reclined.

Consequence:

The seat back could release under the shoulder belt load, increasing the risk of injury during a crash.

Remedy:

Coach and Equipment will direct owners to Freedman's instructions on how to inspect and repair the seat as necessary, free of charge. Owner notification letters are expected to be mailed May 13, 2024. Owners may contact Coach and Equipment customer service at 1-800-724-8464.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Coach and Equipment Mfg. Corp.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement