



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 2, 2024

Mr. Troy Niswonger
Compliance Manager
Highland Ridge RV
903 South Main Street
Middlebury, IN 46540

NEF-107KL
24V-299

Subject: LED Backlight Circuit Board Failure May Cause Fire

Dear Mr. Niswonger:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/MESA RIDGE/2022-2023
HIGHLAND RIDGE/MESA RIDGE XLT/2022-2023
HIGHLAND RIDGE/OPEN RANGE/2022-2023
HIGHLAND RIDGE/OPEN RANGE ROAMER/2022-2023
HIGHLAND RIDGE/SILVERSTAR/2022-2023
HIGHLAND RIDGE/SILVERSTAR XLT/2022-2023

Mfr's Report Date: April 29, 2024

NHTSA Campaign Number: 24V-299

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 681

Problem Description:

Highland Ridge RV (Highland Ridge) is recalling certain 2022-2023 Mesa Ridge TT, Mesa Ridge XLT FW, Open Range Roamer FW, Open Range TT, Silverstar TT, and Silverstar XLT FW trailers. The LED backlight circuit board in the cooktop range may fail, causing the board to overheat.

Consequence:

A circuit board that overheats increases the risk of a fire.

Remedy:

Dealers will disconnect and cut the circuit powering the LED backlights and terminate the wiring, free of charge. Owner notification letters are expected to be mailed by May 30, 2024. Owners may contact Highland Ridge customer service at 1-800-283-8267. Highland Ridge's number for this recall is 9904606.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Highland Ridge RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement