



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 1, 2024

Todd Parsons
President
Bucher Municipal North America
105 Motorsports Road
 Mooresville, NC 28115

NEF-107HG
24V-296

Subject: Hydraulic Rear Door Cylinder Pin Can Break

Dear Todd Parsons:

This letter serves to acknowledge Bucher Municipal North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUCHER/V65T/2014-2020
JOHNSTON/VS651/2014-2020
JOHNSTON/VS652/2014-2020
JOHNSTON/VS802/2014-2020
JOHNSTON/VT651/2014-2020
JOHNSTON/VT652/2014-2020
JOHNSTON/VT801/2014-2020

Mfr's Report Date: April 26, 2024

NHTSA Campaign Number: 24V-296

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 356

Problem Description:

Bucher Municipal North America (Bucher) is recalling certain 2014-2020 Johnston VT651, VT652, VS651, VS652, VT801, VS802, and Bucher V65t vehicles. The pin securing the hydraulic rear door cylinder can corrode and break, causing the rear door to fall.

Consequence:

The falling door can strike operators or bystanders, increasing the risk of injury.

Remedy:

Dealers will inspect and replace hydraulic rear door cylinder pin, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Bucher customer service at 1-704-658-1333.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Bucher Municipal North America's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement