

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 19, 2024

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: LED Backlight Circuit Board Failure May Cause Fire

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

DYNAMAX/DX3/2021-2024
DYNAMAX/DYNAQUEST XL/2021-2024
DYNAMAX/EUROPA/2022-2024
DYNAMAX/FORCE/2021-2023
DYNAMAX/ISATA/2021-2024
FOREST RIVER/CARDINAL/2021-2022
FOREST RIVER/CEDAR CREEK/2018-2019
FOREST RIVER/COLUMBUS/2021
FOREST RIVER/CONTINENTAL CARGO/2023
FOREST RIVER/IBEX/2021-2024
FOREST RIVER/NO BOUNDARIES/2022-2024

FOREST RIVER/NO BOUNDARIES/2022-2023 FOREST RIVER/SANDSTORM/2022-2023 FOREST RIVER/SHOCKWAVE/2022-2023 FOREST RIVER/STEALTH/2022-2023 FOREST RIVER/WILDCAT/2021-2022

Mfr's Report Date: April 17, 2024

NHTSA Campaign Number: 24V-272

**Components:** 

**EQUIPMENT: ELECTRICAL** 

**Potential Number of Units Affected:** 4.480

# **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2021-2022 Forest River Cardinal, Wildcat, 2018-2019 Cedar Creek, 2021 Columbus, 2023 Continental Cargo, 2021-2024 Dynamax DX3, Dynamax Dynaquest XL, Dynamax Isata, Forest River IBEX, 2022-2024 Dynamax Europa, Forest River NOBO, 2022-2023 Forest River Sandstorm, Shockwave, Stealth, and 2021-2023 Dynamax Force trailers. The LED backlight circuit board in the cooktop range may fail, causing the board to overheat.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL

24V-272

# **Consequence:**

A circuit board that overheats increases the risk of a fire.

## Remedy:

Dealers will disconnect and cut the circuit powering the LED backlights and terminate the wiring, free of charge. Owner notification letters are expected to be mailed by May 27, 2024. Owners may contact Suburban customer service at 1-574-247-9235 option 5; Cardinal & Wildcat customer service at 1-574-296-7700; Cedar Creek customer service at 1-260-593-4000; Columbus customer service at 1-574-821-1487; Continental Cargo customer service at 1-254-420-0171; Dynamax customer service at 1-574-264-6664; Ibex & Nobo customer service at 1-574-6421612; and Sandstorm & Shockwave customer service at 1-909-873-3777. Forest River's number for this recall is 51-1760.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

