



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 8, 2024

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
24V-251

Subject: Front Passenger Air Bag May Deactivate

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2023
AUDI/A4 ALLROAD/2023
AUDI/A8/2024
AUDI/E-TRON/2024
AUDI/Q3/2023-2024
AUDI/Q5/2023-2024
AUDI/Q7/2023-2024
AUDI/Q8/2024
AUDI/RS Q8/2024
AUDI/RS5/2023
AUDI/S5/2023
AUDI/S5 CABRIOLET/2023
AUDI/SQ7/2023
AUDI/TT/2023

Mfr's Report Date: April 3, 2024

NHTSA Campaign Number: 24V-251

Components:

AIR BAGS:SENSOR:OCCUPANT CLASSIFICATION:FRONT PASSENGER

Potential Number of Units Affected: 91

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2023 Audi S5 Cabriolet, A4 Allroad, Q5 Sportback, A3 Sedan, S5 Sportback, SQ7, TT Coupe, TT Roadster, RS5 Sportback, 2024 A8, E-Tron Quattro, E-Tron Sportback Quattro, Q8, RSQ8, 2023-2024 Q3, Q5, and Q7 vehicles. An electrical connection in the front passenger seat for the occupant detection system (ODS) control module may loosen and deactivate the front passenger air bag.

Consequence:

A deactivated front passenger air bag will not deploy during a crash, increasing the risk of injury.

Remedy:

Dealers will replace the passenger seat occupant detection system control module, free of charge. Owner notification letters are expected to be mailed May 31, 2024. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 69GU.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement