



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 5, 2024

Mr. Simon Andrew
Head of Aftersales - The Americas
Aston Martin The Americas
11 W42nd St
Floor 22
New York, NY 10036

NEF-107DM
24V-248

Subject: Loose Fasteners on Front Propeller Shaft

Dear Mr. Andrew:

This letter serves to acknowledge Aston Martin The Americas's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ASTON MARTIN/DBX/2021

Mfr's Report Date: April 3, 2024

NHTSA Campaign Number: 24V-248

Components:

POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 10

Problem Description:

Aston Martin The Americas (Aston Martin) is recalling certain 2021 DBX vehicles. The fasteners for the front propeller shaft and front differential may be loose, which can result in a loss of front wheel drive or an engine stall.

Consequence:

A loss of front wheel drive or an engine stall can increase the risk of a crash.

Remedy:

Dealers will inspect the fasteners, and tighten them if necessary, free of charge. Owner notification letters are expected to be mailed April 22, 2024. Owners may contact Aston Martin customer service at 1-888-923-9988. Aston Martin's number for this recall is RA-51-1928.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

The total number of products potentially containing the defect or noncompliance (49 CFR 573.6 (c)(3)). Please amend the total population to ensure it represents all defective units that left manufacturer direct control, regardless of remedy status.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Aston Martin The Americas's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement