



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 2, 2024

Mr. Corey Sprague
Heartland Recreational Vehicles, LLC
2912 Dexter Dr
Elkhart, IN 46514

NEF-107KL
24V-236

Subject: LED Backlight Circuit Board Failure May Cause Fire

Dear Mr. Sprague:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/BIG COUNTRY/2023-2024
HEARTLAND/BIGHORN/2023-2024
HEARTLAND/CORTERRA/2024
HEARTLAND/EDDIE BAUER/2024
HEARTLAND/ELKRIDGE/2023
HEARTLAND/FUEL/2023-2024
HEARTLAND/GRAVITY/2023-2024
HEARTLAND/LITHIUM/2023
HEARTLAND/MALLARD/2023-2024
HEARTLAND/MILESTONE/2023-2024
HEARTLAND/NORTH TRAIL/2023-2024
HEARTLAND/PIONEER/2023-2024
HEARTLAND/PROWLER/2023-2024
HEARTLAND/SOUTH FORK/2023-2024
HEARTLAND/SUNDANCE/2023-2024
HEARTLAND/TORQUE/2023-2024
HEARTLAND/TRAIL RUNNER/2023-2024

Mfr's Report Date: March 27, 2024

NHTSA Campaign Number: 24V-236

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 10,038

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2023 Elk Ridge, Lithium, 2024 Eddie Bauer, Corterra, 2023-2024 Big Country, Big Horn, South Fork, Fuel, Gravity, Mallard, North Trail, Sundance, Milestone, Pioneer, Prowler, Torque, and Trail Runner fifth wheels and travel trailers. The LED backlight circuit board in the cooktop range may fail, causing the board to overheat.



Consequence:

A circuit board that overheats increases the risk of a fire.

Remedy:

Dealers can remove the LED backlights or terminate the circuit for the red LED lights, free of charge. Owner notification letters are expected to be mailed May 17, 2024. Owners may contact Heartland customer service at 1-877-262-8032.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Heartland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Heartland Recreational Vehicles, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement