



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 2, 2024

Mr. Corey Sprague
Cruiser RV
2912 Dexter Dr
Elkhart, IN 46514

NEF-107KL
24V-235

Subject: LED Backlight Circuit Board Failure May Cause Fire

Dear Mr. Sprague:

This letter serves to acknowledge Cruiser RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CRUISER/AVENIR/2023-2024
CRUISER/EMBRACE/2023-2024
CRUISER/ESSENCE/2024
CRUISER/MPG/2023-2024
CRUISER/SHADOW CRUISER/2023-2024
CRUISER/STRYKER/2023-2024
CRUISER/TWILIGHT/2024
CRUISER RV/RADIANCE/2023-2024

Mfr's Report Date: March 27, 2024

NHTSA Campaign Number: 24V-235

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 2,407

Problem Description:

Cruiser RV (Cruiser) is recalling certain 2023-2024 Avenir, Embrace, Shadow Cruiser, Radiance, Stryker, MPG, 2024 Twilight travel trailers, and 2024 Essence fifth wheels. The LED backlight circuit board in the cooktop range may fail, causing the board to overheat.

Consequence:

A circuit board that overheats increases the risk of a fire.

Remedy:

Dealers can remove the LED backlights or terminate the circuit for the red LED lights, free of charge. Owner notification letters are expected to be mailed May 17, 2024. Owners may contact Cruiser customer service at 1-574-206-7920.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Cruiser's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Cruiser RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement