



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 26, 2024

Mr. Nick Aplin
Subaru of America, Inc.
One Subaru Drive
Camden, NJ 08103

NEF-107DM
24V-227

Subject: Air Bag May Not Deploy

Dear Mr. Aplin:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/LEGACY/2020-2022
SUBARU/OUTBACK/2020-2022

Mfr's Report Date: March 22, 2024

NHTSA Campaign Number: 24V-227

Components:

AIR BAGS:SENSOR:OCCUPANT CLASSIFICATION:FRONT PASSENGER

Potential Number of Units Affected: 118,723

Problem Description:

Subaru of America, Inc. (Subaru) is recalling certain 2020-2022 Outback and Legacy vehicles. A capacitor in the sensors for the Occupant Detection System (ODS) may crack and short circuit, which can prevent the front passenger air bag from deploying in a crash.

Consequence:

An air bag that does not deploy during a crash can increase the risk of injury.

Remedy:

Dealers will replace the ODS sensors on the front passenger seat, free of charge. Interim letters informing owners of the safety risk are expected to be mailed May 21, 2024. Owners will receive a second letter once the remedy is available. Owners may contact Subaru customer service at 1-844-373-6614. Subaru's number for this recall is WRA-24.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Subaru of America, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement