



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 13, 2024

Ms. Margo Rukashaza
PACCAR Incorporated
12479 Farm to Market Road
Mount Vernon, WA 98273

NEF-107DC
24V-190

Subject: Improperly Crimped Connectors In Gear Shifter

Dear Ms. Rukashaza:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/T180/2021-2024
KENWORTH/T280/2021-2024
KENWORTH/T380/2021-2024
KENWORTH/T480/2021-2024
KENWORTH/T680/2021-2025
KENWORTH/T880/2021-2024
KENWORTH/W990/2021-2024
PETERBILT/348/2021-2024
PETERBILT/365/2021-2024
PETERBILT/367/2021-2024
PETERBILT/389/2021-2024
PETERBILT/535/2021-2024
PETERBILT/536/2021-2024
PETERBILT/537/2021-2024
PETERBILT/548/2021-2024
PETERBILT/567/2021-2024
PETERBILT/579/2021-2024

Mfr's Report Date: March 8, 2024

NHTSA Campaign Number: 24V-190

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND LINKAGE:COLUMN SHIFT

Potential Number of Units Affected: 116,343

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain 2021-2025 Peterbilt 348, 365, 367, 389, 535, 536, 537, 548, 567, 579, Kenworth T180, T280, T380, T480, T880, W990, and 2021-2025 T680 trucks. The right-hand gear shifter stalk connectors may have been improperly crimped, resulting in a loss of communication.



Consequence:

A loss of communication between the gear shifter and the transmission may result in the vehicle becoming disabled after coming to a stop, increasing the risk of a crash.

Remedy:

Dealers will inspect and replace the gear shifter assembly as necessary, free of charge. Owner notification letters are expected to be mailed May 7, 2024. Owners may contact Kenworth customer service at 1-425-828-5888 or Peterbilt customer service at 1-940-591-4220. PACCAR's numbers for this recall are 24PB and 24KWE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

PACCAR Incorporated's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement