



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 8, 2024

Mr. Charles Smart  
Head of Claims Management Dept  
Triumph Motorcycles America, Ltd.  
Normandy Way  
Hinckley LE10 3BZ

NEF-107DM  
24V-177

**Subject:** Engine May Overheat and Leak Coolant

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIUMPH/SPEED TRIPLE RR/2022-2024  
TRIUMPH/SPEED TRIPLE RS/2022-2024

**Mfr's Report Date:** March 6, 2024

**NHTSA Campaign Number:** 24V-177

**Components:**

ENGINE AND ENGINE COOLING:COOLING SYSTEM

**Potential Number of Units Affected:** 1,545

**Problem Description:**

Triumph Motorcycles America, Ltd. (Triumph) is recalling certain 2022-2024 Speed Triple RS, and Speed Triple RR motorcycles. The engine may overheat and cause the fan motor to fail, resulting in a coolant leak.

**Consequence:**

A coolant leak can increase the risk of injury.

**Remedy:**

Dealers will replace the original engine software calibration with a new version, free of charge. Owner notification letters are expected to be mailed March 20, 2024. Owners may contact Triumph customer service at 1-678-854-2010. Triumph's number for this recall is SRAN 620.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Triumph Motorcycles America, Ltd.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement