



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 29, 2024

Mr. Martin Rapaport  
BMW of North America, LLC  
PO Box 1227  
200 Chestnut Ridge Road  
Westwood, NJ 07675-1227

NEF-107DM  
24V-138

**Subject:** Air Bag May Not Deploy Correctly

Dear Mr. Rapaport:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BMW/X5/2024  
BMW/X7/2024

**Mfr's Report Date:** February 23, 2024

**NHTSA Campaign Number:** 24V-138

**Components:**

AIR BAGS  
STRUCTURE:INTERIOR PANELS:DASHBOARD

**Potential Number of Units Affected:** 8

**Problem Description:**

BMW of North America, LLC (BMW) is recalling certain 2024 X5 sDrive40i, X5 xDrive40i and X7 xDrive40i vehicles. The instrument panel may not have been manufactured properly, which can result in improper air bag deployment or the panel separating during air bag deployment.

**Consequence:**

Instrument panel separation during air bag deployment can result in pieces of the panel striking occupants. Improper air bag deployment may not restrain an occupant as intended during a crash. Either of these scenarios can increase the risk of injury.

**Remedy:**

Dealers will replace the instrument panel, free of charge. Owner notification letters are expected to be mailed April 16, 2024. Owners may contact BMW customer service at 1-800-525-7417.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

BMW of North America, LLC's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement